

2011 ANNUAL REPORT



Home & Hospice Care
OF RHODE ISLAND

A Growing Circle of Care

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Dear Friends,

Growth can be measured in many ways – the height of a blade of grass, the stride of a running child, or the depth of the laugh lines etched in the face of a beloved grandparent. In each case, growth represents progress to be appreciated, celebrated or marveled at for what it says about the past and what it holds for the future.

At Home & Hospice Care of Rhode Island, our growing circle of care has made it possible for us to extend even further, our ability to provide the most skilled and compassionate care to our patients and their families.

Through capital projects such as the recent expansion of the Philip Hulitar Inpatient Center from 10 to 24 beds, we increased the number of patients we can serve who require an inpatient level of care. Programmatic growth, such as the introduction of our Joined in Care Dementia Program and our robust Palliative Care Program, serve the specific needs of our patients, better addressing their unique health conditions. And growth in our work force, our family of volunteers and donors, all have made it possible to continue carrying out our mission.

Growth is an unwavering investment in our future and ensures that we will be here in the years to come providing the same dignity, respect, comfort, and care that we have been known for since 1976. Thank you for your continued support.

Sincerely,



Diana Franchitto



Ken Kermes



Diana Franchitto
PRESIDENT & CEO



Ken Kermes
CHAIRMAN OF THE BOARD

Looking back at some of our signature fundraising events –
winter, spring, summer, fall.
An event for every season.



Every year, more and more individuals and businesses give back to HHCRI for care given to a loved one who is seriously ill. The love, passion and gratitude of our patients, their families and donors have touched everyone associated with HHCRI and bring tremendous joy to many people. We are extremely grateful to the multitude of donors and volunteers who have supported us over the years and we pledge to continue to be good stewards of the gifts you have entrusted to us, whether they are financial, time or talent.

La Dolce Vita

Fabulous food, a great venue, live music, and strong volunteer support were behind the success of “La Dolce Vita – The Sweet Life,” Home & Hospice Care of Rhode Island’s first gala, held on May 7 at Café Nuovo in Providence. Based on the 1960 film *La Dolce Vita*, by Federico Fellini, the evening was an unforgettable experience. More than 400 guests in attendance enjoyed delectable food prepared by the restaurant’s renowned chefs, and music by Manhattan Touch.



Family Day with the Providence Bruins Hockey Team

Hockey fans enjoyed watching the fast-paced action of the Providence Bruins hockey team in February as they took on the Worcester Sharks. Despite the loss, HHCRI was a winner, raising nearly \$4,000 from ticket sales.



Annual Family Night at McCoy Stadium

On July 21, area residents came out to root for the Pawtucket Red Sox at HHCRI’s Annual Family Night at McCoy Stadium. In addition to the game, the annual event featured an all-you-can-eat barbecue, music, raffle drawing, player autographs and a silent auction featuring New England sports memorabilia. A fun-filled night for the whole family!



Home & Hospice Care of Rhode Island Invitational Golf Tournament

HHCRI’s charity golf outing at Sakonnet Golf Club on September 19 was anything but “par for the course.” It offered great golf and great cuisine for a great cause. Home & Hospice Care of Rhode Island thanks all the golfers and participants, as well as sponsors, food caterers and everyone who had a part in this special event.



New Program for 2011



Helping Families Connect with Loved Ones

Family members caring for loved ones with advanced dementia are very often overwhelmed by the range of issues they face dealing with the daily care of their loved one, while mourning the loss of the person they once knew. Often, it can be too much for one person to handle.

“I am concerned...he doesn't recognize me...what can I do?”

In response to the unique needs of these patients and their caregivers, Home & Hospice Care of Rhode Island developed ***Joined in Care, A Dementia Care Program***, to help family members who are caring for loved ones with advanced dementia.

A Personalized Plan of Care

Joined in Care was developed with the goal of addressing the unique needs of people with advanced dementia and their caregivers. The program strives to bring peace, comfort and dignity to patients and their families as they deal with the advanced stages of this progressive illness.

“Dementia is a progressive illness that presents a wide range of challenging issues for patients and their families,” says Jennifer Ritzau, MD, associate medical director at Home & Hospice Care of Rhode Island. “We can’t halt the progression and outcome of the disease, but we can foster ways of honoring and supporting deep connections in the midst of it,” says Ritzau. “*Joined in Care* is personalized for each patient and their family. Since each individual is affected in a different way, different kinds of support are needed,” says Ritzau.

Patient and Family-Centered Care

Very often, patients in the advanced stages of dementia experience symptoms and complications such as memory loss, eating problems, difficulty breathing, pain, agitation, infections and immobility. Being unable to communicate meaningfully or recognize family members is especially challenging for both the patient and caregiver.

HHCRI's *Joined in Care* helps connect families to their loved ones through a variety of innovative activities that help rekindle memories, reduce stress and ease agitation. Patients are able to choose services from a menu of offerings that includes storyboard creation that reflects the patient's life story; music therapy; pet therapy; aromatherapy; and hand massage to create calmness and comfort; Skype services for families to connect with those out of town; neck pillows; and activity blankets to provide tactile stimulation.



A Total Team Approach for Treating Advanced Dementia

The HHCRI team understands that it is not uncommon for caregivers to experience fatigue, anger, depression, and anxiety while caring for a loved one with advanced dementia. The entire hospice team understands the challenges caregivers face and work together in developing a patient's plan of care. While physicians and nurses are focused on the patient's physical aspects such as pain and other symptoms, social workers are paying attention to the psychosocial issues of caregivers and offering strategies and tips for caregiving and decision making around advanced dementia. Hospice aides reduce caregiver stress by assisting with the personal care of the patient. Chaplains address spiritual issues that often arise in the last months of life. Grief counselors support loved ones in coping with a progressive loss and the grieving process. And volunteers can sit vigil with patients who have no family or they can offer family members a break by staying with the patient while they take care of themselves or tend to errands.

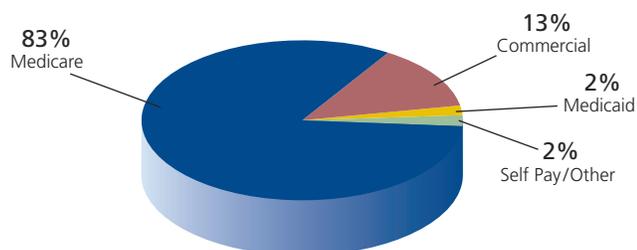
Dementia is the leading cause of death in the U.S. and is still widely under recognized as a terminal illness. Many people think dementia is only about memory loss. Dementia, however, is much more than forgetfulness. It is a fatal brain failure that affects five million Americans and is a progressive, incurable illness.

Since its inception in 2010, the program has helped numerous families cope with and understand the difficulties that come with dementia, as well as promote the best quality of life for the patient. This has allowed our staff to focus on how our hospice services can be adapted to meet the unique needs of all of our patients.

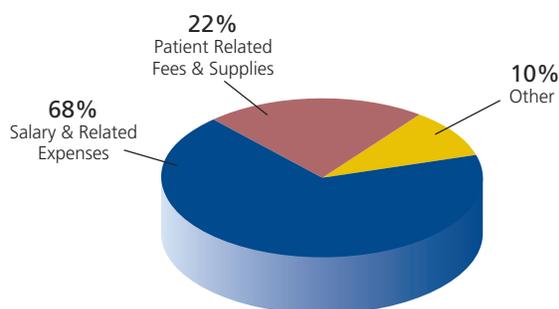


Statement of Operations for Fiscal Year 2011

Payor Mix for Patient Revenue



Operating Expenses



REVENUE (IN MILLIONS)

Patient Revenue	\$29,300
Contributions & Grants	\$1,475
Other	\$81
TOTAL	\$30,856

EXPENSES (IN MILLIONS)

Salary & Benefits	\$21,067
Patient Care Expenses	\$6,882
Other Expenses	\$3,118
TOTAL	\$31,067

GAIN ON ASSETS SOLD **\$200**

NET RESULTS **\$11**

KEY STATISTICS

Number of Employees	300
Number of Volunteers	330
Number of Patients Served	3,698 (with palliative care)
Average Daily Census	424 (without palliative care)

Officers

BOARD OF TRUSTEES

Kenneth Kermes
Chairman

Keith Kelly
Vice Chairperson

Patricia Enright
Vice Chairperson

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Angela Taber, MD

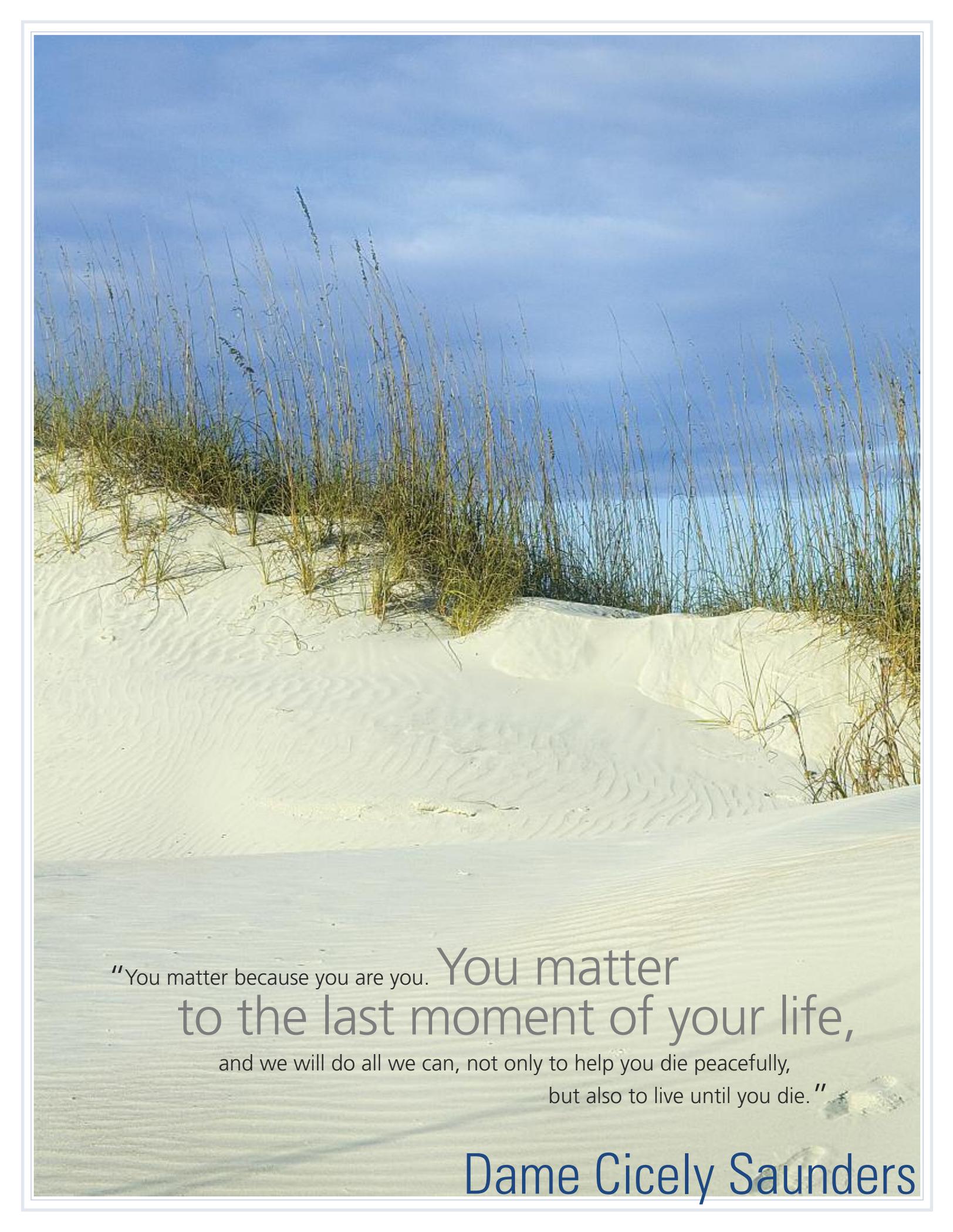
Sandra Powell

Arthur Robbins

Fred Schiffman, MD

Rabbi Joel Seltzer

Banice Webber, MD

A photograph of a sandy dune with tall, thin grasses against a blue sky. The sand is white and has a wavy, rippled texture. The grasses are tall and thin, with some seed heads. The sky is a clear, bright blue.

"You matter because you are you. You matter
to the last moment of your life,
and we will do all we can, not only to help you die peacefully,
but also to live until you die."

Dame Cicely Saunders

RHODE ISLAND'S LEADER IN HOSPICE & PALLIATIVE CARE SINCE 1976

Philip Hulitar
Inpatient Center



Home & Hospice Care
OF RHODE ISLAND

401-415-4200

WWW.HHCRI.ORG

*Home & Hospice Care of Rhode Island is licensed by the Rhode Island Department of Health,
certified by Medicare and Medicaid and accredited by the Community Health Accreditation Program (CHAP).*